

ASSESSMENT AND ADVISEMENT/COUNSELING INFORMATION

San José City College is committed to student success.

Orientation: San José City College offers all students the opportunity to complete an online orientation via the online student portal. The orientation introduces students to college policies, procedures, and information regarding topics including, but not limited to, academic expectations, maintaining priority registration, prerequisite and co-requisite challenge process, maintaining California College Promise Grant eligibility, description of available programs and support services, academic calendar with important deadlines, registration information, college fees, educational planning services, and other issues, policies, and procedures the college deems necessary to share with students.

Guided Self-Placement: New, first-time college students must complete a guided self-placement in English and Mathematics if they plan to earn an associate degree and/or transfer to a four-year college or university. Guided self-placement for English and Mathematics is available online via the student portal.

NOTE: All high school students (R-40) and special admit student (R-42) are required to complete the guided self-placement. For more information, please see the section on high school student requirements.

ESL Guided Self-Placement: San José City College offers guided self-placement for students who would like to enroll in our English as a Second Language (ESL) courses. ESL courses are designed for students who feel they need additional language acquisition support. The college uses guided self-placement results for course placement purposes only.

The results are not used to prevent any student from enrolling and/or attending San José City College. Academic counselors will use the results along with other relevant information to help students decide on course selection or program of study. Students interested in taking ESL courses can schedule an appointment for the ESL guided self-placement by contacting the Language Arts Division via e-mail at ESL.Info@sjcc.edu or by calling (408) 288-3719.

NOTE: Students who plan to take noncredit ESL courses are not required to complete the guided self-placement and must complete the college's Noncredit Application Form.

Counseling: San José City College offers academic, career, and personal to all students. Counselors provide services in a safe, supportive environment to guide, motivate, and empower students to achieve their educational, vocational, and personal goals. Counselors are available to provide counseling services in English, Spanish, and Vietnamese.

Counseling appointments are available in-person, online via Zoom conference call, and telephone. Students decide how they would like to meet with a counselor when making an appointment upon availability.

Counseling appointments are between 30 minutes to one hour in duration. Drop-in counseling services are available for quick questions upon request pending availability. Students are encouraged to meet with a counselor to develop or update their student educational plans to help meet their educational, vocational and personal goals.