

PATIENT NAVIGATOR - CERTIFICATE OF ACHIEVEMENT LEVEL 1

The Patient Navigator program provides students with basic training in foundational skills and knowledge needed to provide quality customer service and navigation services to patients in a range of community health settings. Patient Navigators provide individualized assistance in a culturally and ethnically competent manner for health consumers, families, and caregivers as a means of reducing and overcoming barriers and facilitating timely access to quality healthcare through all phases of the healthcare continuum. Navigators act as a bridge between the team, patients, family, and community to improve health outcomes. Students will be required to complete 70 hours of unpaid work experience in an appropriate health care setting approved by the program coordinator.

This one year certificate program offers students training in medical terminology, health education, introductory medical assisting, and cross-cultural communication skills. The Patient Navigator certificate serves as a pathway for students looking to start or further their career in healthcare roles such as Medical Assisting.

CAREER OPTION:

- Patient Navigator
- Demonstrate knowledge appropriate for entry level employment as a Patient Navigator
- Perform skills appropriate for entry level employment as Patient Navigator
- Demonstrate abilities and attitudes appropriate to entry level employment as Patient Navigator

Certificate Requirements

Course	Title	Credits
CA 005	Computer Literacy	2
GUIDE 085	Blueprint for Success	1
HED 011	Dynamic Health Concepts	3
HSCI 008	Medical Terminology	3
HSCI 138	Work Experience	1
MA 006	Introduction to Medical Assisting	3
Total Units		13